



VDSL Service Activation Form

PLEASE
FILL OUT THE
FORM & SEND BACK
VIA FAX, EMAIL OR MAIL

YOUR DETAILS

Title: Given Name: Surname:

Telephone [home]: [work]: [mobile]:

Current Email Address: Preferred FUZEconnect Email:

INSTALLATION ADDRESS

Lot No. Building Name [if applicable]:

Street Number and Street Name:

Suburb: State: Postcode:

YOU ARE AN Owner/Occupier Tenant

Tenant Lease Dates: From: / / to / /

SERVICE ACTIVATION DATE [date you require your services] From: / /

OUR SERVICES

PLEASE TICK THE PLANS YOU WOULD LIKE TO SIGN UP FOR

1. INTERNET PLAN OPTIONS

FUZE NET	Up to 25Mbps	Up to 50Mbps	Up to 100Mbps	FUZE NET	Up to 25Mbps	Up to 50Mbps	Up to 100Mbps	FUZE NET	Up to 25Mbps	Up to 50Mbps	Up to 100Mbps
100GB 50GB + 50GB PEAK OFF-PEAK	\$49.95	\$59.95	\$69.95	200GB 100GB + 100GB PEAK OFF-PEAK	\$59.95	\$69.95	\$79.95	300GB 150GB + 150GB PEAK OFF-PEAK	\$69.95	\$79.95	\$89.95
<small>Minimum total charge for a 12 month plan of 25Mbps = \$599.40. Cost = 0.049c/MB. Minimum total charge for a 12 month plan of 50Mbps = \$719.40. Cost = 0.059c/MB. Minimum total charge for a 12 month plan of 100Mbps = \$839.40. Cost = 0.069c/MB.</small>				<small>Minimum total charge for a 12 month plan of 25Mbps = \$719.40. Cost = 0.029c/MB. Minimum total charge for a 12 month plan of 50Mbps = \$839.40. Cost = 0.034c/MB. Minimum total charge for a 12 month plan of 100Mbps = \$959.40. Cost = 0.039c/MB.</small>				<small>Minimum total charge for a 12 month plan of 25Mbps = \$839.40. Cost = 0.023c/MB. Minimum total charge for a 12 month plan of 50Mbps = \$959.40. Cost = 0.026c/MB. Minimum total charge for a 12 month plan of 100Mbps = \$1,079.40. Cost = 0.029c/MB.</small>			
500GB 250GB + 250GB PEAK OFF-PEAK	\$89.95	\$99.95	\$109.95	1000GB 500GB + 500GB PEAK OFF-PEAK	\$99.95	\$109.95	\$119.95				
<small>Minimum total charge for a 12 month plan of 25Mbps = \$1,079.40. Cost = 0.018c/MB. Minimum total charge for a 12 month plan of 50Mbps = \$1,199.40. Cost = 0.02c/MB. Minimum total charge for a 12 month plan of 100Mbps = \$1,319.40. Cost = 0.021c/MB.</small>				<small>Minimum total charge for a 12 month plan of 25Mbps = \$1,199.40. Cost = 0.01c/MB. Minimum total charge for a 12 month plan of 50Mbps = \$1,319.40. Cost = 0.011c/MB. Minimum total charge for a 12 month plan of 100Mbps = \$1,439.40. Cost = 0.012c/MB.</small>							

2. PHONE PLANS

	FUZE TALK				
	Local Calls	National Calls	Australian Mobile Calls	International Mobile Calls	Cost
<input type="checkbox"/> FUZE TALK ADVANCED	15c untimed 0c flagfall	15c untimed 0c flagfall	28c p/min 0c flagfall	from 1c p/min 19c flagfall	\$9.95 p/month
<input type="checkbox"/> FUZE TALK UNLIMITED	UNLIMITED 0c flagfall	UNLIMITED 0c flagfall	28c p/min 0c flagfall	from 1c p/min 19c flagfall	\$19.95 p/month

3. CONTRACT TYPE & CONNECTION FEES

24 month contract \$0 12 month contract \$99 6 month contract \$199 NO contract \$299

Wireless modem router included in the connection fee + postage and handling \$19.95

Contract terms are conditional upon direct debit payment method and email bill delivery. Paper invoices will incur a \$2 per month charge and should be requested by email to service@fuzconnect.com.au. Total plan fees are shown above + relevant installation fee. Plans are subject to availability. All data plans include peak and off-peak limits. Peak times are from 8am - 2am AEST and off-peak times are from 2am - 8am AEST. Internet speed will be shaped to 256K/256K for the period in which the monthly usage quota has been exceeded (peak or off-peak). No excess usage will be charged. Connection fees apply (shown above). The provision of these services is subject to you sourcing a suitable network connection from Service Elements. Phone calls made with FUZEtalk are billed per minute. Plan prices are correct as of 01/11/2012 and are subject to change with a 30 day written notice. All prices include GST. Fair Use policy applies. Full product information, terms and conditions, privacy policy and acceptable use policy are available from www.fuzconnect.com.au or by calling customer service 1300 881 917. Acceptance of this order form confirmed acceptance of FUZEconnect policies and terms and conditions.

ABN: 87 125 757 511 PO Box 557 | Gladesville | NSW | 1675
Phone: 1300 881 917 | Fax: 02 9719 0919 | service@fuzconnect.com.au | www.fuzconnect.com.au





Direct Debit Form

PLEASE
FILL OUT THE
FORM & SEND BACK
VIA FAX, EMAIL OR MAIL

YOUR DETAILS

Title: Given Name: Surname:

Telephone (home): (work): (mobile):

FUZE Account Number or Street Address:

PAYMENT OPTIONS

BANK ACCOUNT DIRECT DEBIT: I, the undersigned signatory, by signing the below, agree that you draw by way of the direct debit system, payment to FUZEconnect to clear my balances owing when a payment on my FUZEconnect account becomes due.

Institution Name:

BSB [Branch] Number:

Account Number:

Account Name:

Signature: Date: / /

CREDIT CARD DIRECT DEBIT: Please accept this form as authorisation to debit my valid credit card to clear my balances owing when a payment on my FUZEconnect account becomes due.

VISA MASTERCARD

Name [as it appears on card]:

Card Number:

Expiry Date: /

Signature: Date: / /

DIRECT DEBIT CONDITIONS OF USE

DRAWING ARRANGEMENTS:

Once your direct debit is set up, FUZEconnect will draw the amount from your account the day after the due date on your bill, or up to 3 days after this date. Where the due date falls on a non-business day, we will draw the amount on the next business day. We will not change the frequency of the drawings / arrangements without your prior approval.

We reserve the right to cancel the FUZEconnect Pay Plan drawing arrangements if three or more drawings are returned unpaid by your nominated Financial Institute, and to arrange with you an alternate payment method. We will keep all information pertaining to your nominated account at the Financial Institute private and confidential.

YOUR RIGHTS:

You may terminate the FUZEconnect Pay Plan drawing arrangements at any time by giving written notices to us. Such notices should be received by us at least ten (10) business days prior to the due date. You may stop payment of a drawing under the FUZEconnect Pay Plan by giving written notices to us. Such notices should be received by us at least ten (10) business days prior to the due date.

You may request changes to the drawing amount and/or frequency of the FUZEconnect Pay Plan drawings by contacting us via facsimile (02 9719 0919) or letter, and advising your requirements no less than ten (10) business days prior to the due date. Where you consider that a drawing has been initiated incorrectly (outside FUZEconnect Pay Plan arrangements), you should take the matter up directly with us (Customer Service 1300 881 917), or lodge a direct debit claim through your Financial Institution.

YOUR COMMITMENT TO US:

Your responsibilities: It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date.

It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction help by the Financial Institution where the account is based.

It is your responsibility to advise us if the account nominated by you to receive the FUZEconnect Pay Plan drawings is transferred or closed.

It is your responsibility to arrange with us a suitable alternate payment method if the FUZEconnect Pay Plan drawing arrangements are cancelled either by yourself or the nominated Financial Institution.

CUSTOMER SIGNATURE

I declare that I am over the age of 18 and able to order this service. I have been given access to and accept the Terms and Conditions (available on www.fuzeconnect.com.au)

Signature: Date: / /

I would like to receive special offers and information from **FUZEconnect**

ABN: 87 125 757 511
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